

1/5/2024	There are different ways to interpret the expectation of custom off the shelf software (COTS). Can you please elaborate on whether you expect respondents to propose a preexisting COTS platform focused on meal ordering uses, or whether you would like respondents to propose a custom-built website and mobile app using a leading content management system (CMS) or similar software?	The solution should be a preexisting COTS platform.
1/5/2024	The RFP states "Services and products shall include software subscriptions, tailoring of the software to meet VA meal services requirements...". Can you please clarify whether you are expecting the website and application to follow an extensive custom design and development process, or a more simplistic configuration and customization of a prebuilt COTS/SaaS product?	The solution should be a simplistic COTS solution with minimal configuration/customization.
1/5/2024	If a custom-built website and application using a leading content management system (CMS) is an acceptable approach, are there specific CMS platforms or technologies you will not consider for this project? If so, can you please provide a list?	Not applicable the requirement is for a preexisting solution.
1/5/2024	Are the specific programming languages or underlying technologies that are either preferred or not allowed for this project? If so, can you please provide a list?	Prohibited software is available on the Technical Reference Module "TRM". Offeror should look there to answer this question.
1/5/2024	Are there similar websites or mobile apps that the reflect the meal ordering design, user experience, or functionality the VCS team would like to emulate? If so, can you please provide a list?	No, because we do not want to provide competition names.
1/5/2024	What is the desired launch date for the Meal Service Online and Mobile Application Ordering SaaS Solution?	This information is already outlined in the RFP.
1/5/2024	What is the budget range or maximum limit for the base period of performance?	This is a Firm Fixed Price effort. All Offerors shall propose according to the scope of the effort detailed in the PWS.